# » User's Manual



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## What can I find on this page?

On this page, you can see the summary of your accounts operations and operations.

#### How can I obtain the information I am interested in?

The page consists of the following sections:

### 1. Outstanding Authorization

- Individual
  - o Selection column: Here you can choose the registers you want to authorize.
  - Type of transaction:
    - Banamex
    - Other accounts
    - Credit cards
    - Services
  - o Authorize/Decline selection column: Here you can select up to 10 records per page, which you can authorize or decline so long as your operations have "Pending Authorization" or "Missing Second Signature" status, together with the functions and amounts (individual, joint, operable) necessary to carry out this operation.
  - o "Details" arrow 🛨
    - Name
    - Data entered by
    - User 1
    - Set schedules
    - Numeric reference
    - Alphanumeric reference
  - Withdrawal account: It displays the account number along with a link; by clicking on this link, the details of the account will be displayed.
  - o Deposit account: It displays the payment account (account number, card number, CLABE or commercial name of the Service to be paid).
  - o Amount: It displays the transaction amount.
  - o Currency: It displays the transaction currency.
  - o Status: It displays the transaction current status.
  - By clicking "Authorize", a window asking you to enter a Challenge to apply the transaction will be displayed.
    - When you click the "Accept" button, a confirmation window will appear showing the operations you wish to Authorize or Decline; "Cancel" and "Continue" buttons appear at the bottom.
      - The "Cancel" button closes the window and cancels the operation (Authorize/Decline).

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• The "Continue" button will ask you to enter a Challenge to enable the operation (Authorize/Decline).

#### Files

- o On this section, the files containing one-to-one payments, with second signature outstanding operations. The information is displayed as follows:
  - Selection Column: Here you can select the registers you want to authorize.
  - File name: It displays the file name along with a link, by clicking on this link, the details of the file will be displayed.
  - Total registers: It displays the total registers the file contains.
  - Total amount: It displays the total amount the file contains.
  - By clicking "Authorize" button, a window asking you to enter a Challenge to apply your transaction will be displayed.

## 2. Programmed operations

• Individual: This section only displays operations not yet applied (programmed at a future date) and that had been entered individually. The information will be displayed as follows:

Selection column: Here you can select the registers you want to cancel.

- Type of operation:
  - Banamex own accounts
  - Other accounts
  - Credit cards
  - Services
- o "Details" arrow
  - Withdrawal account balance
  - Name (it will be displayed in case you had modified the account description)
  - Entered by
  - User 1
  - User 2
  - Set schedules
  - Numeric reference
  - Alphanumeric reference
- Withdrawal account: It displays the account number along with a link; By clicking on this link, the details will be displayed.
- o Deposit account: It displays the payment account information (account number, card number, CLABE or commercial name of the Service to be paid).
- o Currency: It displays the transaction currency.
- o Programmed date: It displays the transaction programming date.
- o Status: It displays the transaction current status.

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 By clicking "Cancel", a new window will be displayed asking you to enter a Challenge to cancel the transaction. To cancel a transaction you must have the authorization corresponding to the type of transaction you want to cancel.

#### Files

On this section, the information is displayed as follows:

- o Selection column: Here you can select the registers you want to cancel.
- o File name: It displays the file a name along with a link, by clicking on this link, the details of the file will be displayed.
- o Total registers: It displays the total registers the file contains.
- o Applied: It displays the amount of registers applied the file contains.
- o Rejected: It displays the amount of registers Rejected the files contains.
- o Outstanding: It displays the amount of outstanding registers the file contains.
- o Total amount: It displays the operations total amount that the file contains.
- By clicking "Cancel", a new window asking you to enter a Challenge to cancel the transaction will be displayed. To cancel a transaction you must have the authorization corresponding to the type of transaction you want to cancel.

### 3. Frequent Operations

On this section, your frequent operations will be displayed, of which you can see up to ten. The information is displayed as follows:

#### Transfers

- o Selection column: Here you can select the registers you want to remove.
- Type of transaction:
  - Banamex own accounts
  - Other accounts
- Withdrawal account: Choose an account from the list, the account number and balance will be displayed:
- o Deposit account: It displays the target account number.
- o Amount: Text field where you must enter the transaction amount.
- o Apply: By clicking on this link, the screen *Transference Confirmation* will be displayed.
- o By clicking "Delete" button, the selected registers will be removed.

#### Payments

- o Selection Column: Here you can select the registers you want to remove.
- Type of transaction:
  - Banamex own accounts
  - Other accounts
- o Withdrawal account: Choose an account from the list, the corresponding account number and balance will be displayed.
- o Deposit account: It displays the target account number.
- o Amount: Text field where you must enter the transaction amount.

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- o Apply: By clicking on this link, the *Transference Confirmation* screen will be displayed.
- o By clicking "Delete" button, the selected registers will be removed.

## 4. Payments by direct billing

- Active Services
  - Service: It displays the billed services.
  - o "Details" arrow
    - Account number
    - Check digit
    - Personalized description
    - User 1
    - Modify this billing: This link takes you to the screen where you can modify the instruction.
    - Cancel this billing. This link takes you to the screen where you can cancel the instruction.
    - This information varies according to the type of service that is billed.
  - o Withdrawal account: It displays the account number and balance.
  - Payment to: It displays the main piece of information of the service that is billed. For example: In the case of Telmex, the telephone number will be displayed, in the case of CFE, the RPU will be displayed.
  - o Registration date: It displays the Payments by direct billing registration date.
  - o See history. This link allows you to see the operations recently made on your billed service.

#### 5. Schedule

- Transfers and payments
  - o It displays the schedules when transfers and payments can be made.