» User's Manual

» Login - Change of Digital Signature in Login - Application



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» Pre - Login

What can I find on this page?

On this page, you can access BancaNet Empresarial using your customer number and password.

You can also unblock your password, since after five failed attempts it will be blocked.

This page allows you to browse our BancaNet Empresarial Interactive Demo and try a new experience with this service. You can also watch and download the tutorials that show you, systematically, how to make the operations.

How can I obtain the information I am interested in?

The page consists of the following sections:

1. BancaNet Empresarial:

- This section contains two text fields:
 - o Customer Number: You must enter your customer number here.
 - o Password: You must enter your password here.
- Once you have entered your customer number and password, Dynamic key, click "Enter" to access BancaNet Empresarial.
- In case the customer number or password is incomplete, a window will be displayed telling you that the customer number or password is wrong. Click "Continue" to close the window and the *Login* screen will be displayed again.
- Pre-Login -Login Error
 - If the customer number or password is incorrect, a notice will be displayed on the left side of the page telling you that you cannot have access because your customer number or password is wrong.
- If you try to access BancaNet Empresarial and your account is blocked, BancaNet Empresarial will display a window telling you that you must go to your branch or contact the user manager to unblock your account.

Note: After five failed attempts to access BancaNet Empresarial, your password will be blocked for security reasons and you will have to go to your branch or contact the user manager to unblock your account.

- Pre-Login unblock:
 - By clicking Unblock Password, a window will be displayed where you must enter the following data:
 - o Customer Number
 - o User: You must enter here the first two digits of your user number.
 - o Once you have entered the required information, click "Continue" and you will be asked to enter your password, Challenge or NetKey to implement the operation. BancaNet Empresarial will send you a message telling you that your password was successfully unblocked. You cannot click "Close" and access BancaNet Empresarial until this message appears.

In case some of the data entered is incorrect, **Banca**Net **Empresarial** will send you a message telling you that the customer number or password is wrong.



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2. Meet BancaNet Empresarial:

This section has three links:

- *Demo*: Here you will find a BancaNet Empresarial interactive demo that will allow you to try a new experience with this system.
- *Tutorial*: Here you will find a video that will show you, step by step, how to make operations in the different BancaNet Empresarial modules.
- *PDF*: Here you will find a PDF document (Portable Document File) which you can download. This PDF contains information on how to use BancaNet Empresarial in a simple way.

Note: You need Adobe Acrobat Reader to view the document.

3. Check the equipment compatibility

This section has the link to validate the equipment compatibility, clicking in the link, BancaNet Empresarial validate if the versions and the configuration of the installed application in your equipment have the minimum requirements to be use BancaNet Empresarial.



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» Login - Change of Digital Signature in Login

What can I find on this page?

On this page, you can change your password to enter BancaNet Empresarial.

How can I obtain the information I am interested in?

The page consists of two sections:

- Registration area (left): In this section, you must enter your password twice, if the code construction is correct, in accordance with Banamex rules, a green button will appear with an approval mark. If this is not the case, a red button with a cross mark will appear.
- Rules to define your password (right). In this section, you will find the Banamex rules to create your passwords.

To cancel the digital signature change, you must click "Cancel", and the screen will be closed.

By clicking "Continue", the Operation Application screen will be displayed.

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What can I find on this page?

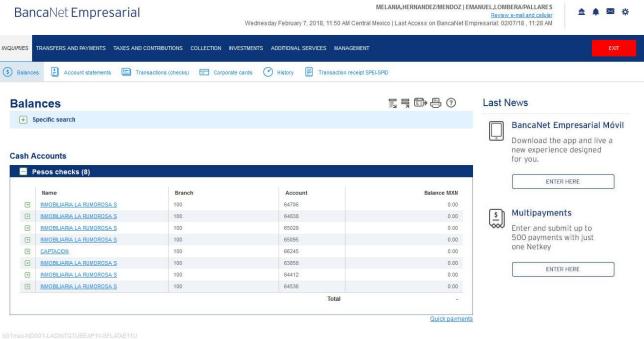
On this page, BancaNet Empresarial informs you that your password has been updated.

How can I obtain the information I am interested in?

In order to validate your password change, you must exit BancaNet Empresarial and enter again to the system using your new password.



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