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### » Accounts Management screen

#### What can I find on this page?

On this page, you can register, check, modify or delete the Banamex and Interbank accounts of third parties; the national payment orders and international transfers payees; credit cards and department store cards; as well as services.

#### How can I obtain the information I am interested in?

The page consists of the following sections:

##### 1. Specific search

To make a specific search:

- Select the account type.
- Enter the necessary information.
- Click "Search".

##### 2. Accordion of accounts by type

This sections comprises the types of accounts that are next described:

- Removal column: Choose the accounts you want to remove.
- Details Arrow: It displays the information corresponding to the account type registered; next the information that is given on each account type is displayed:
  - Checks
    - Bank
    - Branch
    - Currency
    - Alias
    - E-mail
    - Cell phone number
    - Telephone
  - Maestra account
    - Bank
    - Currency
    - Alias
    - E-mail
    - Cell phone number
    - Telephone
  - Interbank Debit card
    - Bank
    - Currency

- Alias
- Type of person
- Payee name/Company name
- RFC or CURP
- E-mail
- Cell phone number
- Telephone
- Debit card
  - Bank
  - Currency
  - Alias
  - RFC or CURP
  - E-mail
  - Cell phone number
  - Telephone
- Department store card
  - Issuer
  - Currency
  - Alias
  - RFC or CURP
  - E-mail
  - Cell phone number
  - Telephone
- National Payment order
  - Type of payment
  - Economic sector
  - Alias
  - RFC or CURP
  - E-mail
  - Cell phone number
  - Telephone
- International Transfer (SWIFT/ABA)
  - Type of payment
  - Bank
  - Country
  - State
  - City

- SWIFT/ABA
- Currency
- Alias
- Type of person
- Payee name
- Economic Service
- RFC or CURP
- E-mail
- Cell phone number
- Telephone
- International Transfer (Citi NY DDA)
  - Type of payment
  - Currency
  - Alias
  - Type of person
  - Payee name
  - Economic sector
  - RFC or CURP
  - E-mail
  - Cell phone number
  - Telephone
- International Transfer (IBAN)
  - Type of payment
  - Bank
  - Country
  - State
  - City
  - SWIFT
  - Currency
  - Alias
  - Type of person
  - Payee name
  - Economic sector
  - RFC or CURP
  - E-mail
  - Cell phone number
  - Telephone

- Services
  - Company name
  - Establishment number
  - Alias
- Account type: It displays the account type
  - Checks
  - Maestra account
  - Debit card
  - Interbank CLABE
  - Credit card
  - Department store card
  - National Payment order
  - International Transfer
  - Services
- Maximum amount
- Period
- Modify: By clicking on this link, a screen with the account information and editable fields to modify it will be displayed.

## » Accounts modification screen

### What can I find on this page?

On this page, you can modify the account information

### How can I obtain the information I am interested in?

The page consists of the following sections:

#### 1. Specific Search

To carry out a specific search:

- Select the account type.
- Enter the necessary information.
- Click "Search".

#### 2. Account modification

On this section, the corresponding information of the account type you chose is displayed as follows:

- Account type:
  - Checking account
  - Maestra account

- Debit card
- Credit card
- International Transfer
- National payment order
- Modifiable information:
  - Account alias
  - Maximum amount
  - Maximum amount period
  - Payee RFC or CURP
  - E-mail
  - Cell phone number
  - Telephone
- Services:
  - Modifiable information
    - Account alias
    - Maximum amount
    - Period

### » Accounts modification screen - Confirmation

#### What can I find on this page?

On this page, you can see the modifications made to the account information.

#### How can I obtain the information I am interested in?

The page consists of the following sections:

##### 1. Account Information

It displays general information on the account, which can vary depending on the account type

##### 2. Modification information

It displays the information you modified on the previous screen, which can vary depending on the account type.

By clicking "Back", the previous *Account information modification screen* will be displayed.

By clicking "Accept", a window will be displayed requesting the registration of your Challenge to apply the transaction.

### » Account modification screen - Application

#### What can I find on this page?

On this page, you can see the application and authorization number of the account information modification.

#### How can I obtain the information I am interested in?

The page consists of the following sections:

##### 1. Data entry user

It displays the users who enter the information, but who does not have the authorization to apply the transaction.

##### 2. Authorizers

It displays the users that authorized the account information modification.

##### 3. Account information

It displays the account general information, which can vary depending on the account type.

##### 4. Modification information

This section displays the information that was modified on the previous screen, which can vary depending on the account type.

### » Accounts screen delete - Confirmation

#### What can I find on this page?

On this page, you can confirm that you want to remove your accounts.

#### How can I obtain the information I am interested in?

The page consists of the following sections:

##### 1. Account information

- Account type: It displays the account type.
- Number of accounts to delete: It displays the sum of accounts to be deleted.

##### 2. Accounts to be deleted

The information is displayed in the following way:

- Number: It is the register consecutive number
- Type: It displays the types of account:
  - Checking account
  - Maestra account
  - Debit card

- Interbank CLABE
- Credit card
- Department store card
- National payment order
- International Transfer
- Services
- Account: It displays the account number, contract number, card number, CLABE, service commercial name and payee, depending on the account type.
- Maximum amount: It displays the maximum amount set to operate the account.
- Period: It displays the period set to operate the account maximum amount.

By clicking "Back", the previous account information modification will be displayed.

By clicking "Accept", a window will be displayed requesting the registration of your Challenge to apply the transaction.

### » Accounts screen delete - Application

#### What can I find on this page?

On this page, you can see the application and authorization number to remove your accounts.

#### How can I obtain the information I am interested in?

The page consists of the following sections:

##### 1. Data entry user

It displays the users who register the information, but who does not have the authorization to apply the transaction.

##### 1. Authorizers

It displays the users who authorized the account information modification.

##### 2. Account information

- Account type: It displays the account type.
- Number of removed accounts: It displays the sum of accounts that have been removed.

##### 3. Registered accounts

- Number: It displays the register consecutive number.
- Type: It displays the types of account:
  - Checking account
  - Maestra account
  - Debit card
  - Interbank CLABE

- Credit card
- Department store card
- National payment order
- International Transfer
- Services
- Account: It displays the account number, contract number, card number, CLABE, service commercial name and payee, depending on the account type.
- Maximum amount: It displays the maximum amount set to operate the account.
- Status: It displays the status of the account removal.
  - Applied
  - Rejected
- Authorization: It displays the authorization number with which the account was removed. In case an account removal has been Rejected, the field will be displayed empty.